

# PRODUCT WARRANTY & CARE INSTRUCTIONS

To register your Beautyrest® mattress, please visit [www.beautyrest.com/register](http://www.beautyrest.com/register)

Simmons Bedding Company would like to thank you for your recent purchase of a Simmons® sleep system. With your selection you join millions of people around the world who have decided a superior mattress can make the difference in the quality of sleep they enjoy.

The bed you will sleep on tonight draws on more than 140 years of manufacturing innovation, enhanced by sleep research pioneered by Simmons in 1925. Simmons is committed to scientific design and testing of its products, helping you to sleep soundly for years to come. If you have questions, please visit our website at [www.beautyrest.com](http://www.beautyrest.com).

## GARANTÍA E INSTRUCCIONES PARA EL MANTENIMIENTO DEL PRODUCTO

Para registrar su colchón Beautyrest®, visite [www.beautyrest.com/register](http://www.beautyrest.com/register)

Simmons Bedding Company desea agradecerle por su reciente compra de un sistema de cama Simmons. Al elegir este producto se une a millones de personas en todo el mundo que han decidido que un colchón de superior calidad puede hacer la diferencia en su calidad de sueño.

La cama en la que dormirá esta noche cuenta con más de 140 años de innovadora fabricación, optimizada gracias a la pionera investigación del sueño realizada por Simmons en 1925. Simmons tiene un compromiso con el diseño científico y con la evaluación de sus productos, ayudándole así a disfrutar de un profundo sueño durante años y años. Si tiene alguna pregunta, visite nuestro sitio web en [www.beautyrest.com](http://www.beautyrest.com).



MATTRESS CARE



LIMITED WARRANTY



LIMITED WARRANTY



This exclusive Simmons® product is built with a single-sided design. This bed does not have to be flipped to maintain warranty. The single-sided design mattress will have a different type of finish on the bottom than the top. To register your Simmons® mattress, please visit [www.beautyrest.com/register](http://www.beautyrest.com/register)

### THE FOLLOWING CARE INSTRUCTIONS CAN HELP PRESERVE WARRANTY RIGHTS:

#### DO:

- Use a new Simmons® foundation or a supportive, rigid, non-yielding foundation. An old foundation unit may not provide sufficient support.
- Support your Simmons® mattress and foundation only with a frame that provides rigid center support as well as support for the head, foot, and sides for queen, split queen, king and California king size sets (as noted above). For any queen or king frame that does not have a metal center support, you must use at least 5 hardwood (i.e., oak or ash) slats (1" x 4") and add legs to the 3 center slats. By not providing a sufficient supportive frame, damage can occur to the product and your warranty will be invalid.\*
- Add a solid platform on top of any open slatted mattress support system with openings between the slats that exceed two (2) inches (e.g., a platform bed frame in which a Beautyrest® or BeautySleep® mattress rests directly upon slats with open spaces between the slats which exceed two (2) inches (5 centimeters), without the addition of a solid platform will damage your mattress and your warranty will be invalid.
- Use a quilted protector pad on your mattress at all times to avoid stains (including MoistureBan™ products).
- Carton your mattress and carry it on its side when moving.
- If your mattress has a removable cover, use only a professional dry cleaning service to clean the cover.
- If your Simmons® mattress was manufactured on or after July 1, 2007, it meets the requirements of the Federal Flammability Standard, 16 CFR 1633, when your mattress is used alone or with the Simmons® foundation(s) as specified on the 1633 law label (see example of 1633 law label on next panel).

#### DO NOT:

- Do not use an open slatted mattress support system (e.g., a platform bed frame in which your mattress rests directly upon slats with open spaces between the slats) where the openings between the slats are greater than two (2) inches (5 centimeters) as this will damage a Beautyrest® or BeautySleep® mattress. To prevent damage to your mattress if the openings between the slats exceed two (2) inches (5 centimeters), the support system may be modified by applying a solid platform on top of the slat system.
  - Do not remove the white law label or the model name label. These labels serve as a means of identification to establish your warranty rights.
  - Do not bend or fold, stand or jump on product as damage can occur.
  - Do not use cleaning fluids on your mattress; it may damage some of the materials.
  - Do not use any type of fabric protection spray or chemical application on this product.
  - If your mattress has a removable cover, do not machine wash the removable cover.
  - If your mattress has a removable cover, do not remove or wash the inner mattress cover or bottom fabric of removable outer cover.
  - If your mattress has a removable cover, do not wash the foam mattress core.
  - If you purchased a Simmons® product, including ComforPedic®, that contains one (1) inch or more of AirCool® or NxG® Memory Foam, do not use a heating pad or electric blanket.
  - Do not smoke in bed or use open flames near the bed.
- \* For all adjustable foundations, please see the owner's assembly and operating manual for required support.

#### HOW CAN I GET SERVICE ON MY WARRANTY?

Contact your original Simmons® dealer. If your original Simmons dealer is no longer in business or you have moved outside the service area, please contact the Simmons Consumer Service Facility at [customerassistance@simmons.com](mailto:customerassistance@simmons.com). A copy of original bill of sale is needed to determine original date of purchase. Model name label and law label must be provided to identify the bedding and validate this warranty.

#### WHAT IS COVERED?

If you purchased a Simmons® mattress and use it with a foundation and frame that provide proper support, this warranty covers manufacturing defects in your Simmons® mattress or foundation. This warranty also covers faults in materials or manufacturing defects in the removable fabric cover available on select models. Replacement of one piece does not automatically result in the replacement of any other piece. This limited warranty is provided only to the original purchaser.

Examples of proper support for queen, split queen, king and California king size bedding when the mattress is also supported by a conventional foundation or box spring.



Warranty Code on Law Label	Total Limited Warranty	Period for No Charge Except Transportation*	Normal Body Impression
A	10 Year	10 Year	1.5" or less
B	1 Year	1 Year	1.5" or less
C	Specific warranty applies, see separate agreement		
E	20 Year	10 Year	.75" or less
G	2 Year	2 Year	removable fabric cover
H	5 Year	5 Year	1.5" or less
I	20 Year	10 Year	1.5" or less
J	3 Year	3 Year	1.5" or less
K	10 Year	3 Year	1.5" or less
L	25 Year	10 Year	.75" or less
M	15 Year	10 Year	1.5" or less
N	25 Year	15 Year	1.5" or less
O	25 Year	15 Year	.75" or less

NOTE: See the example of law label for warranty coding.  
\*Transportation charges are the responsibility of the consumer, except in CA.

#### HOW LONG IS THE COVERAGE PERIOD?

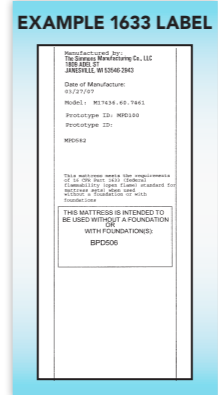
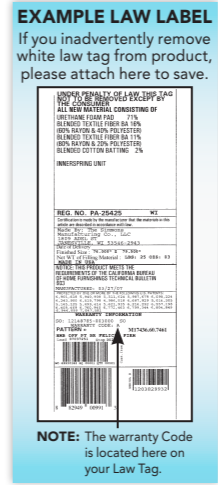
The warranty coverage runs from the original date of purchase. Repair or replacement of the mattress or foundation does not extend its limited warranty or begin a new limited warranty period. Your warranty period is based on the code indicated on your white law label. (See chart)

#### WHAT WILL SIMMONS DO?

If your Simmons® mattress, foundation or removable fabric cover (available on select models) fails due to a manufacturing defect, the exclusive remedy under this warranty will be repair or replacement of the defective product in the U.S., Puerto Rico or U.S. Virgin Islands. Simmons reserves the right to substitute comparable materials or models and does not guarantee that the replacement will match the existing piece.

#### YOUR RIGHTS UNDER STATE LAW:

This warranty gives you specific rights, and you may have other rights, which vary from state to state. This warranty is extended only to the original purchaser from Simmons Bedding Company or its authorized dealers.



#### WHAT IS EXCLUDED UNDER THIS WARRANTY?

This warranty does not apply to and excludes:

- Firmness preference of the product
  - Normal body impression(s) as indicated by your warranty code (see chart)\*
  - Bed height/weight
  - Cover (fabric)
  - Bent border/grid wires
  - Burns, stains or soil
  - Mattresses not used with a proper foundation and support system. Examples of proper support include:
    - Simmons® foundation or a supportive, rigid non-yielding foundation. The frame supporting queen and king size mattresses and foundations must have sufficient center support
    - Slatted platform bed frames where the space between the slats measures two (2) inches (5 cm) or less and which, with a queen or larger size, provide adequate center support
    - The appropriate Simmons® adjustable foundation
  - Damage due to use of a Beautyrest® or BeautySleep® mattress on a slatted platform bed frame without a solid foundation where the space between the slats exceeds two (2) inches (5 cm)
  - Adjustable foundations (see owner's manual for details on warranty coverage)
  - For models with removable covers, damage due to improper washing (including snags and discoloration)
  - Merchandise sold "as-is", "distressed" or "floor model/sample"
  - Claims made outside the 50 United States, Puerto Rico or U.S. Virgin Islands
  - Transportation, inspection, or removal costs of product
  - Simmons® product that is stained, soiled, or infested with vermin, even if defective
- \* Please note that due to use of higher density foams and/or the use of memory foam technology in some models, the recovery time may take up to 4 hours. However, normal increase in softness or a decrease in the recovery feature due to normal use, temperature, or humidity is excluded under this warranty.

THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, SHALL NOT EXCEED THE TERM OF THIS LIMITED WARRANTY.\*\* SIMMONS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF YOUR SIMMONS® PRODUCT.\*\*\* NO EXPRESSED OR IMPLIED WARRANTIES ARE EXTENDED TO PERSONS WHO PURCHASE THE PRODUCT FROM ANYONE OTHER THAN SIMMONS BEDDING COMPANY OR ITS AUTHORIZED DEALERS, AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.

\*\* Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

\*\*\* Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.



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For warranty assistance or other product correspondence, please contact your Authorized Dealer, or:

One Concourse Parkway, Suite 800  
Atlanta, GA 30328

toll-free (877) 399-9397 fax (770) 613-8575

[www.simmons.com](http://www.simmons.com)

[customerassistance@simmons.com](mailto:customerassistance@simmons.com)

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